Cleaning the imaging area

1

2
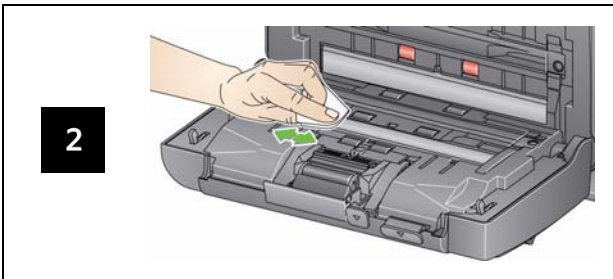
Supplies and Accessories

CAT No.	Description
148 4864	*Kodak* Feed Rollers
173 6115	*Kodak* Separation Module
826 9607	*Kodak* Feed Module
853 5981	*Kodak* Roller Cleaning Pads
169 0783	*Kodak* Transport Cleaning Sheets
896 5519	Staticide Wipes for *Kodak* Scanners
826 6488	Brillianze Detailer Wipes
892 7717	*Kodak* White Background Accessory
119 9470	*Kodak* Legal Flatbed Accessory
189 4351	*Kodak* A3 Flatbed Accessory

Indicator Lights and Error Codes

NOTE: If you have a *Kodak* i24x0 Scanner, only the code will be displayed in the function window.

Code	Message/Remedy
0	*Check USB cable* Indicates that there is no USB connection or the USB cable is not securely attached.
	Power saver mode No action required.
	Scanning.... The scanner is scanning documents.
U5, E3	*Rescan documents* USB cable has been disconnected while the scanner was running.
U6	*Clear paper path and close cover* Open the scanner cover and verify that all documents are removed from the paper path. Then close the scanner cover.
U8	*Multifeed* • A multifeed document has been detected. Clear the multifeed condition. • The document you are trying to scan is too long.
U9	*Paper jam* Document jam or the paper path is blocked. Clear the documents from the paper path.
E1, E2	❗ • Be sure all cables are connected properly. • Turn power off and then on again. If the problem persists, call Service.
E2, E4, E7	• Turn power off and then on again. If the problem persists, call Service.

Kodak

i24x0 / i26x0 / i28x0 Scanners

Reference Guide

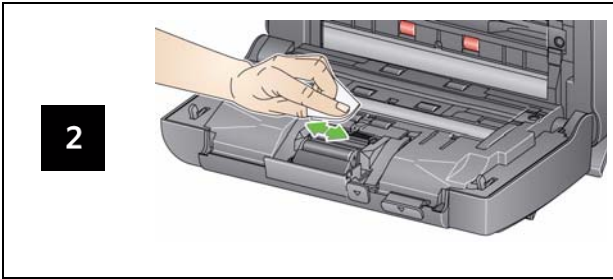# Service & Support

www.kodakalaris.com/go/disupport

1.800.822.1414
(*US&C only; all other regions, contact your local Kodak Alaris Support Center*)
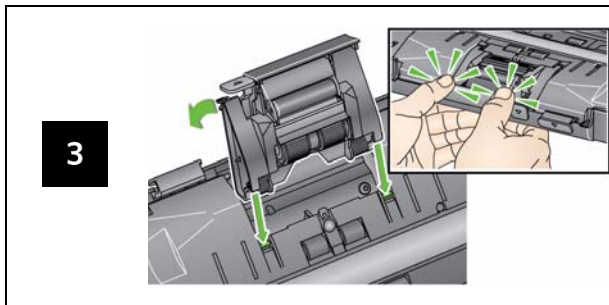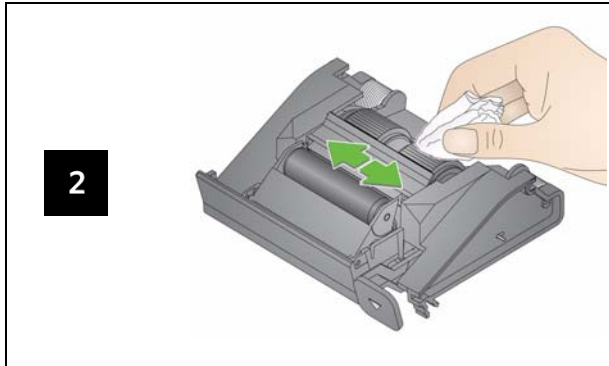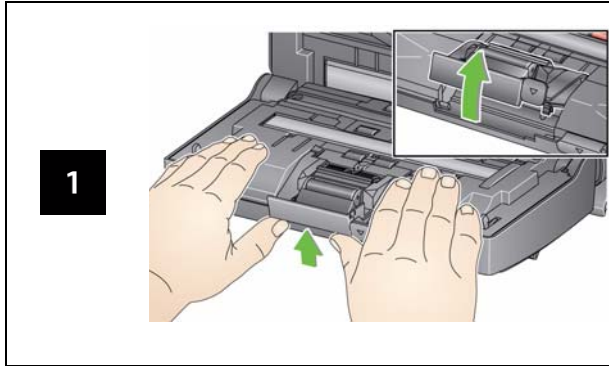
When contacting support, have the following available:
• A description of your problem
• Scanner model and serial number
• Computer configuration
• Software application you are using

Cleaning the rollers	Cleaning and replacing the separation module	Cleaning and replacing the feed module

Cleaning the rollers

1

2

IMPORTANT: The Roller Cleaning Pad contains sodium lauryl ether sulfate which can cause eye irritation. Refer to the MSDS for more information.

Cleaning and replacing the separation module

1

2

3

Cleaning and replacing the feed module

1

2

3

For detailed cleaning and replacement procedures see Chapter 4, *Maintenance* in the User's Guide.